



Facilities Management & Security

Programmes & Services

“There’s so much more to FM than people realise. This course has really broadened my knowledge. I feel more confident than I did before and I’m using the practical skills every day.”

*Facilities Management
Level 4
Diploma Learner*

“What you get out of it is so worth it. I now lead on FM projects in our business. Really enjoyed it and would recommend it.”

*Facilities Management
Supervisor Level 3
Apprentice*

TSP Learn has an extensive range of courses for those working in Facilities Management and Security designed to help you develop the skills that you need to improve performance and transform your organisation.

We continue to offer our popular range of levy funded apprenticeship programmes and these are now joined by a range of new complimentary qualifications, training courses and training support services.

These are aimed at individuals who are looking to develop and upskill and managers or training coordinators who are working with teams on specific areas of development and performance.

Our approach remains, to provide a quality training experience that is fully supportive and delivered in the way that you need it. Flexibly and affordably.

Browse our latest updates and get in touch today to tackle your training needs with a trusted partner. We can provide you with same day quotes and booking availability.

info@tsplearn.co.uk | tsplearn.co.uk | 0118 984 4638

FM & Security Professional Training Options

TSP has a highly experienced team of consultants that have worked in the apprenticeship and training sector for many years supporting a wide range of FM and Security businesses from large international operators to smaller specialist organisations.

Highlighted below is our updated range of TSP Pro courses & qualifications, training support services and apprenticeships. These are available throughout the year, we work with you to coordinate the dates and modes of delivery (online or site based) that you need.

For further information or to discuss your needs, please get in touch using the contact information below.

Funded Apprenticeship Delivery

TSP Learn's apprenticeships are suitable for new or existing staff who wish to develop their knowledge and skills. Programme lengths vary from 14-24 months depending on the level of apprenticeship programme that you choose and you can start at any time. Our delivery includes online group workshops and one to one tutorials. Every programme is provided with comprehensive resources and learning support.

- Facilities Services Operative Level 2
- Facilities Management Supervisor Level 3
- Facilities Manager Level 4
- Professional Security Operative Level 2
- Security First Line Manager Level 3
- Operations Departmental Management Level 5
- Customer Service Practitioner & Specialist Level 2-3
- Business Administration Level 3

Leadership & 'Soft Skills'

- Motivation & Managing Performance
- Project Management Essentials
- Time Management & Prioritisation
- Stress Management & Resilience
- Assertiveness & Resilience
- Problem Ownership & Decision Making
- Dealing With Challenging Behaviour
- Customer & Stakeholder Service Excellence
- Lean Management
- Data Protection & Data Security

FM Qualifications

IWFM & NCFE Accredited qualifications:
Level 2

- Certificate Facilities Services Principles
- Certificate in Cleaning Principles

Level 3

- Award & Certificate Facilities Management

Level 4

- Award, Certificate & Diploma Facilities Management

Professional Development

- Train the trainer
- Presenting/presentation skills
- Using presentation software to create effective presentations

Accredited qualifications:

- Work-based Assessor
- Work-based Internal Quality Assurance qualification
- Equality & Diversity

Digital Skills & Functional Skills

- Initial assessment & diagnostic service that can be undertaken at scale
- Digital Skills development courses from Entry Level 1-Level 2
- Digital ICT conversion course to Level 1 or 2
- Excel Level 1 or 2
- Presentation Software Level 1 or 2
- Using Teams/Zoom/Google: Online Presentation & Collaborative Working
- English and Maths development courses

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