



# Professional Security Operative Level 2

## Apprenticeship Overview

### KEY INFORMATION

#### Content:

- Apprenticeship has core content and pathway options
- TSP provides the following operative pathways options:
  - Operational Security
  - Mobile Security
  - Security Control Room

#### Delivery:

- Training period 13 months
- Online group workshops x 6
- Online monthly one to one tutorial
- Assignments & activities to prepare for end point assessment

#### End Point Assessment:

- Completed within 1-3 months with 3 elements:
- Multiple choice assessment with 40 questions
- Observation with Q&A
- Professional discussion

#### Cost:

This apprenticeship can be funded using levy/digital account funds.

### Who is the apprenticeship suitable for?

- This programme is suitable for those working in or starting to work in a range of security operative roles from small front of house security teams to large-scale nationwide organisations.
- Professional security personnel that protect people, assets, property and premises. Those who are the first line of defence against activities that threaten the security of their employers' businesses and more widely the UK.
- We will check every individual applicant's eligibility and suitability to join the apprenticeship programme through our comprehensive initial assessment and on boarding process.

### How long is the apprenticeship?

Training will be completed within 13 months. The end point assessment process is completed within 1-3 months.

### How is the apprenticeship delivered?

- TSP can enrol apprentices and start a programme in any month.
- Apprentices will be assigned a personal tutor and agree an individualised training plan that details all of the training components, assignments and training activities required to prepare for the end point assessment.
- Six bi-monthly online group workshops will be provided that will cover key areas of the core and optional knowledge and skills requirements. These sessions are also recorded to provide a useful catch up service.
- Personal tutors will meet with candidates monthly for tutor checkpoints providing support, monitoring and collecting evidence of the completion of the training activities that are set at each workshop. This can include online learning, quizzes, assignments, project work, work shadowing and mentoring and a range of other learning activities and revision. These are examples of what is termed 'off the job training' and it is a requirement of the apprenticeship that at least 6 hours of 'off the job training' take place each week within working hours. Our training plans ensure that this is achieved.

### What professional recognition and progression routes can this apprenticeship provide?

This apprenticeship aligns with the International Foundation for Protection Officers for 'Member' level. It also aligns and is recognised by The Security Institute.

# Programme Content

TSP's apprenticeships are underpinned by high quality online training and assessment materials. Our delivery team consists of experienced tutors that provide apprentices with the breadth of support that they need to ensure success.

This apprenticeship consists of a set of core standards based on a set of knowledge and skills areas required for all operative roles. It then has a number of pathways that can be chosen, each containing their own specific set of standards.

TSP provides the following pathways: Operational Security Operative, Mobile Security Operative and Security Control Room Operative.

## Core Content includes:

- Conducting workplace activities using appropriate resources and technology.
- Legislation and current awareness of national and local risk levels and threats.
- Checking and escalating security-related incidents (breaches of restricted areas, terrorist attacks etc).
- Responding appropriately to and providing assistance for accidents, incidents, emergencies and carrying out procedures to protect people, assets and property.
- Delivering a professional service.
- Communication skills for briefing/debriefing/handovers

## Operational Security Operative pathway includes:

- Providing physical and technical security measures and using dynamic risk assessment.
- Access control procedures and preventing the admission of unauthorised persons and objects.
- Performing specific, random and general searches (vehicles, persons, assets or property).
- Using appropriate measures to handle, confiscate and report any prohibited articles.
- Using appropriate measures to control groups such as demonstrators, rioters, activists, persons of interest and members of the public.
- Maintaining a physical presence (patrolling, static guarding) to uphold the security of an area.

## Mobile Security Operative pathway includes:

- Conducting vehicle safety checks and basic maintenance, reporting any malfunction in a vehicle.
- Driving mobile patrol vehicle following established safe driving standards and safe route planning methods.
- Using appropriate physical and technical search methods at sites during mobile patrol.
- Planning and optimising transit routes to comply with client specified time windows.
- Applying a risk and threat assessment for a variety of sites.
- Complying with lone worker protocols.

## Security Control Room Operative pathway includes:

- Conducting checks to verify that control room equipment is working to required standards.
- Using the control room CCTV surveillance equipment to support security measures, direct patrol staff and guide emergency services.
- Gathering, recording and storing evidence.
- Monitoring or tracking to identify criminal, terrorist or safety incidents and responding appropriately.
- Completing relevant auditable documentation.
- Using control room equipment to monitor attendance, safety and welfare of security personnel.
- Implementing emergency procedures.

## Functional Skills & Wider Skills

- If you do not already have a level 1 or level 2 English or Maths qualification, we will provide training to achieve Functional Skills Certificates as part of your apprenticeship.
- We have a responsibility to look after the welfare and wellbeing of our learners and we take our safeguarding responsibilities seriously through our personal tutor team.
- All of our programmes contain content relating to the Prevent Duty and British Values.

## We also provide: Levy Funded Apprenticeship Delivery

- Leadership & Management Level 3-5
- Customer Service Level 2-3
- Business Administration Level 3
- Facilities Management Level 2-4
- Security First Line Manager Level 3
- Passenger Transport Operations/Management Level 2-4

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