

## Certificate in Facilities Service Principles • Level 2 IQ

### Who is this qualification for?

This course provides an understanding of the services needed to run and manage facilities, buildings and business premises. It provides an understanding of the principles of Facilities Management which is a large and growing industry that employs thousands of people offering long and rewarding career paths.

Jobs in this industry range from:

- Reception services
- Cleaning & waste management/recycling
- General maintenance
- Security
- Managing a building or facility

If you are considering working in one of the roles above this course will provide you with a good foundation in Facilities Management to help improve your chances of employment.

### What does the qualification cover?

It allows candidates to learn and develop the knowledge and skills required for employment and/or career progression in the Facilities Management sector.

It is ideal for learners who want to learn and gain a broad understanding about the facilities and services industry, and covers subjects such as:

- Working in facilities services
- Sustainability and environmental issues
- Working with customers
- Health and safety including laws, regulations and the use of Personal Protective Equipment

### How long is the course?

The duration of the course is 4 full taught module days with a tutor from TSP Learn. Assessment requires you to work through a workbook and answer questions relating to the subjects above.

### Entry requirements?

There are no formal entry qualifications required to join the course. The course is delivered in a group format and includes the use of a workbook. Candidates should have a basic ability to read, write and understand spoken English.

### After the course?

Candidates may wish to consider an Apprenticeship course if they are moving into work.

### What is the next step?

Fill out an enrolment form and we will check your eligibility to receive funding support to join a course. Full funding is usually available for unemployed adults aged 19 and over who are in receipt of benefits.

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